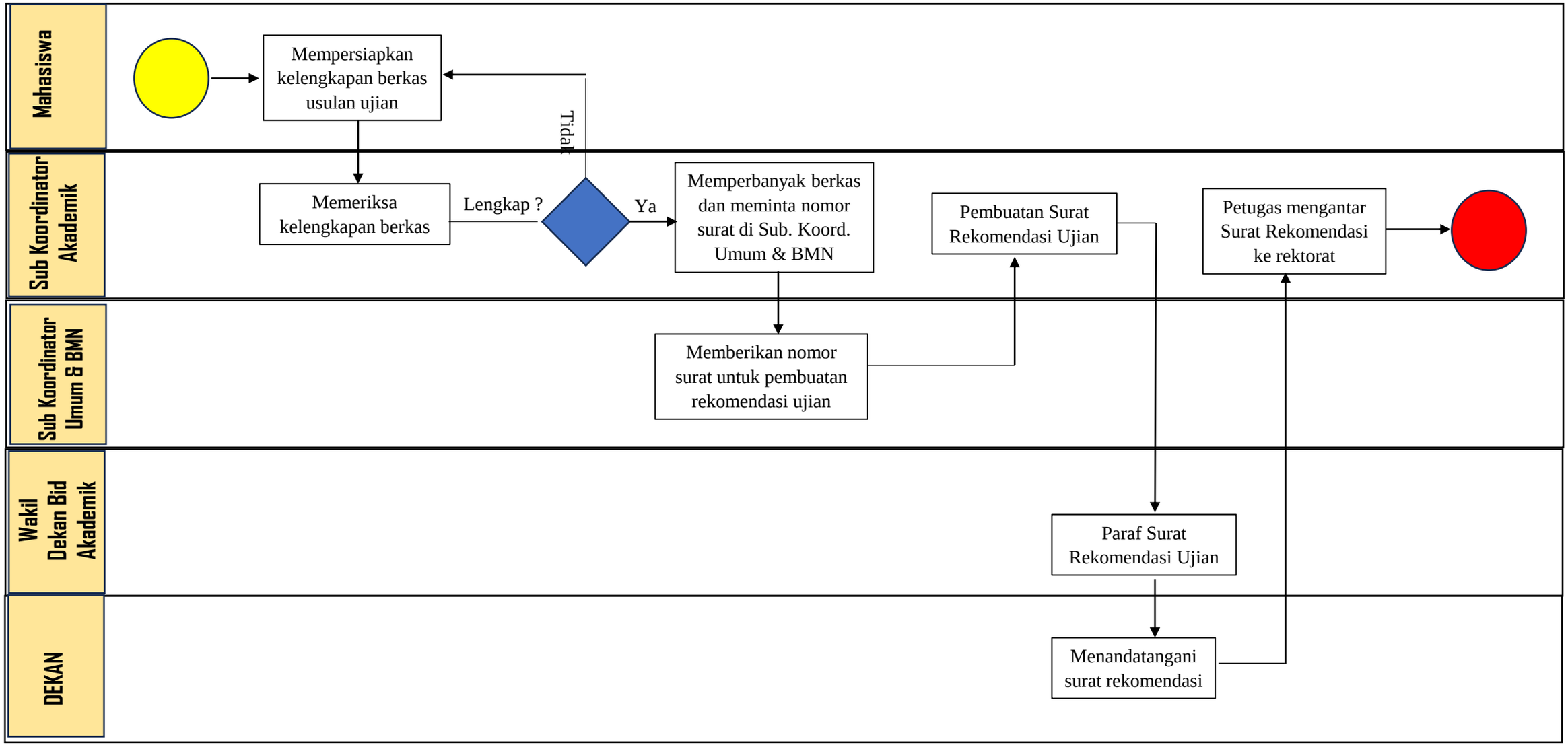SOP USULAN REKOMENDASI UJIAN