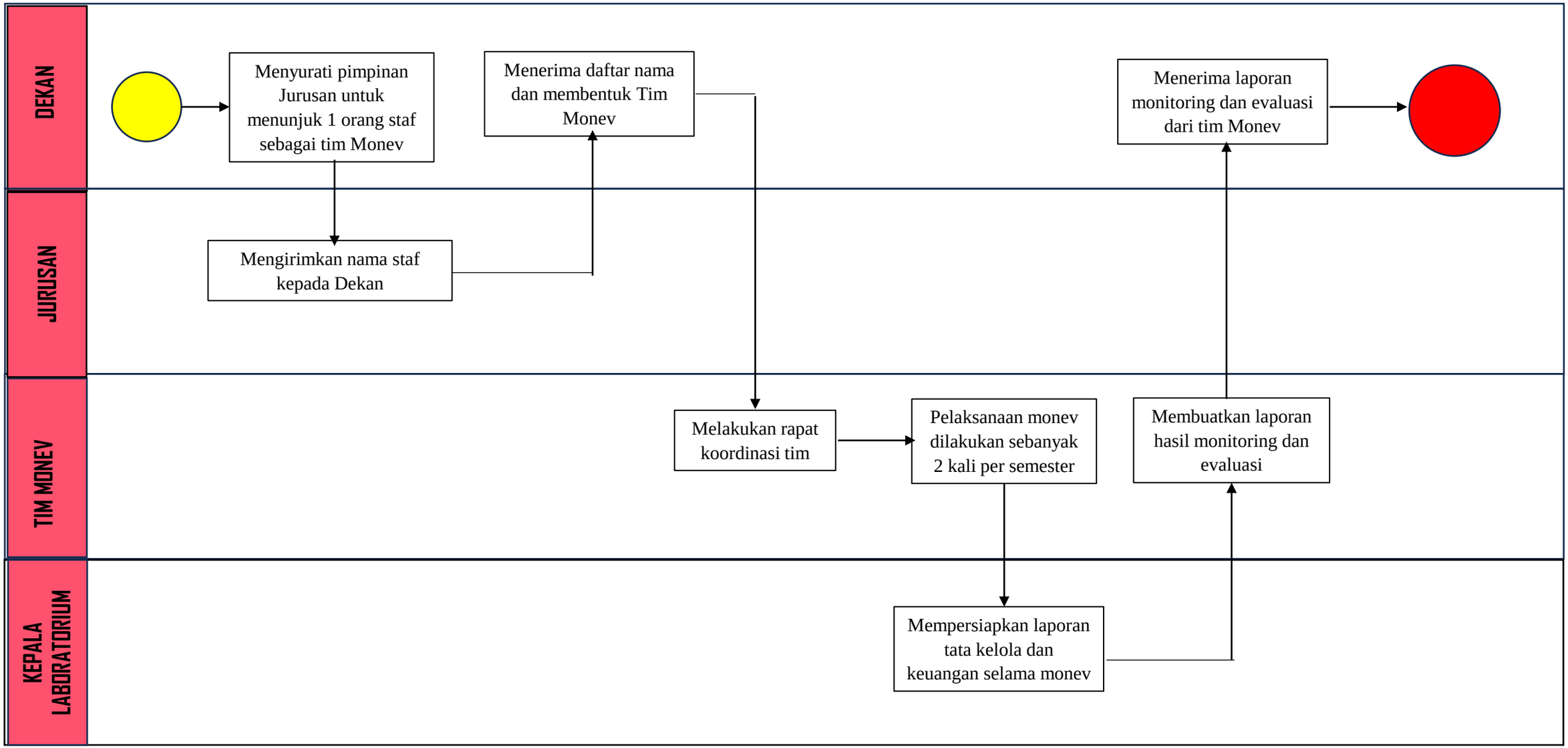SOP MONITORING dan EVALUASI LABORATORIUM